

COMMUNICATIONS DIRECTOR

COMMUNICATIONS

CUSTOMER SUPPORT

EXECUTIVE SUPPORT

SARAH TAYLOR
COMMS MANAGER

KIRSTY BAXTER
CUSTOMER MANAGER

GWEN LESSELS
EXECUTIVE ASSISTANT

ASHLEY MEIKLE
EXECUTIVE ASSISTANT

DIGITAL

DESIGN

CUSTOMER SUPPORT

PRODUCT SUPPORT

ACCESSIBILITY

RETAIL AND CUSTOMER EXPERIENCE

KAREN RAFFERTY
OFFICE ADMINISTRATOR

JAY BENNETT
SOFTWARE DEVELOPER

ARRON RITCHIE
JUNIOR WEB DEVELOPER

SCOTT MOORE
SENIOR DIGITAL DESIGNER

LEWIS HOMER
DIGITAL DESIGNER

MIKE TRAVERS
SENIOR DESIGNER

PAUL HARMER
INFORMATION PROVISION

KAREN KEITH
SENIOR COMMS OFFICER

DANIEL COLE
COMMS OFFICER

CAROLINE COATES
SOCIAL MEDIA LEAD
CUSTOMER ADVISOR

CHRIS MORGAN
SENIOR CUSTOMER ADVISOR
BUSINESS REPORTING / REPLIES /
ESCALATIONS / SOCIAL MEDIA

SUZANNE HILDERSLEY
SENIOR CUSTOMER ADVISOR
BUSINESS REPORTING / REPLIES /
ESCALATIONS

ANGELA McCORD
CUSTOMER ADVISOR
TRIAGE INVESTIGATION

LENNIE STEIN
PRODUCT SUPPORT
ADVISOR

CHRISTOPHER ZIENTARA
PRODUCT SUPPORT
ADVISOR

COMMERCIAL

OLIVIA SKLENAR
ACCESSIBILITY &
INCLUSION OFFICER

KIRTI SEERA
TEAM LEAD

JEANETTE HILDERSLEY
TEAM LEAD

TRAVEL ADVISORS

 **AIRPORT**

 **INGLISTON
PARK & RIDE**

 **WAVERLEY BRIDGE**

 **MUSSELBURGH**

 **SHANDWICK PLACE**

 **LOST PROPERTY**

 **EDINBURGH
BUS TOURS**
WATERLOO TOURHUB