

Tram Ticket Acceptance

Tram Tickets should only be accepted when Control have issued an instruction to do so, for example in times of service disruption.

Under normal circumstances, Single and Return Tram Tickets **should not** be accepted on Airlink, this **includes the overnight period when Tram does not operate.**

Any customers which present a Tram Ticket, even if they have only just purchased it from a tram ticket machine, should be asked to purchase a bus ticket and advised to contact **Tram Customer Relations** for a refund.

Your assistance with this matter is greatly appreciated.